

FREQUENTLY ASKED QUESTIONS OF HUMAN RESOURCES

Blue Cross Blue Shield

Customer Service #	1-800-258-8000
Group # 007006087 0000	Fire
Group # 007006087 0001	Police
Group # 007006087 0003	AFSCME
Group # 007006087 0004	Non-Union
Group # 007006087 0006	Retiree (Traditional Master Medical/\$2 Rx)
Group # 007006087 0007	
Group # 007006087 0016	
Group # 007006087 0008	Retiree (Community Blue PPO/\$5/\$10 Rx)
Group # 007006087 0017	
Group # 60008 600	Medicare Advantage/\$5 Rx
Group # 60008 601	Medicare Advantage/\$2 Rx

EHIM Prescription Drug Carrier

Customer Service #	1-800-311-3446 (out-of-state) 1-248-948-9900 (in-state)
Group # 50001136-01	All Active Employees
Group # 50001137-01	All Retirees

Assurant or Fortis Dental Carrier

Claims Phone #	1-800-442-7742
Group # K1900177-1	All Active Employees
Group # K1900177-2	All Retirees

M.E.C.A. Vision Carrier

Customer Service #	1-800-875-6322
Group # 3048001	AFSCME
Group # 3048002	POAM
Group # 3048003	COAM
Group # 3048004	IAFF
Group # 3048005	Non-Union
Group # 3048007	Retirees

Dearborn National Life Insurance

Customer Service #	1-800-778-2281
Group # MG14403	

Mass Mutual Deferred Group

Contact: Randy Nelson	734-674-0002
Email Address:	rnelson@retirementplanadvisors.com
Group # 150136	

FREQUENTLY ASKED QUESTIONS OF HUMAN RESOURCES P.2

ICMA Deferred Comp

Contact: Bill Jordan 1-866-328-4674
Email Address: wjordan@icmarc.org
Group # 300180

AFLAC Representative

Contact: Larry Kesselring 734-904-0117
Email Address: larry_kesselring@us.aflac.com

Colonial Insurance Representative

Contact: Greg Thompson 1-248-618-1201
Email Address: Greg.Thompson@coloniallife.com

MERS (AFSCME & Non-Union Pension)

Customer Service # 1-800-767-6377

Pension

Group # 8101

Health Care Savings Plan

Group # 300657

Deferred Comp

Group #400224

Michigan Urgent Care – Workers’ Comp. Medical Provider

Phone: 734-389-2000
Address: 3280 Washtenaw Avenue
Ann Arbor, MI 48104

Ulliance - Employee Assistance Provider

Phone: 1-800-448-TEAM (8326)
Availability: 24 hours, 7 days per week